



## Using the Ohio Direction/SNAP/EBT Benefit Card to Ride METRO RTA



### Who can ride?

1

Any Ohio Direction/SNAP/EBT Card recipient and members of their household can ride METRO Direct & METRO ADA for FREE. The card holder must be present to use the free ride program.

### How to ride METRO for FREE?

2

Show your valid Ohio Direction/SNAP/EBT Card to the bus operator on any METRO Direct route or when using METRO's ADA service and your ride is FREE. METRO Direct is METRO's fixed route service (including Route 61 Northcoast Express to Cleveland). METRO's ADA service is for persons with a qualifying disability who have applied for and been approved to use this service.

### When can I ride?

3

The FREE METRO rides with the Ohio Direction/SNAP/EBT Card program is valid starting Saturday, November 1, 2025 until further notice.

Your FREE rides are valid whenever the METRO Direct route is in service.

### Did you know?

4

- If you are new to riding METRO, call 330.762.0341 with questions. You can also visit [yourmetrobus.org](http://yourmetrobus.org) to learn about routes, times, how to plan your trip, and other available resources.
- Visit [yourmetrobus.org/SNAP](http://yourmetrobus.org/SNAP) for a listing of food distribution locations/pantries and METRO routes nearby.
- METRO is unable to refund or replace tickets and passes that have already been activated through the farebox or the EZFare app.

# Ride Free on METRO Direct & ADA Services

***Starting November 1, 2025, until  
further notice.***

To support members of our community, passengers and their households can ride FREE on METRO Direct and ADA Services when they show their Ohio Direction, SNAP, or EBT card to the Operator. The cardholder must be present at the time of boarding.



Show your card to the Operator when you board the bus!



**METRO**   
yourmetrobus.org | 330.762.0341



**ILENE  
SHAPIRO**  
COUNTY EXECUTIVE