

RESOLUTION NO. 31-2020

Offered by: All of Council

A RESOLUTION AUTHORIZING THE MAYOR AND THE FINANCE DIRECTOR TO ENTER INTO AN AGREEMENT WITH TELADOC HEALTH, INC. FOR PHYSICIAN SERVICES FOR FULL-TIME VILLAGE EMPLOYEES FOR AUGUST 1, 2020 THROUGH JULY 31, 2021, AND DECLARING AN EMERGENCY

WHEREAS, the Village's insurance advisor, Associated Underwriters Insurance Inc. has recommended entering into an agreement with Teladoc Health, Inc. to be the provider of physician services for full-time Village employees from August 1, 2020 through July 31, 2021, and declaring an emergency.

NOW, THEREFORE, BE IT RESOLVED by the Council of the Village of Richfield, Summit County, State of Ohio:

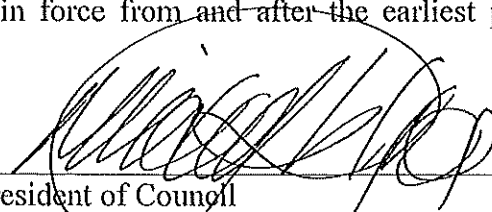
SECTION 1. That the Mayor and the Finance Director be, and they hereby are, authorized and directed to enter into an agreement with Teladoc Health, Inc. effective August 1, 2020 not to exceed \$6.44 per employee per month or \$5,024 per year in accordance with the offer from Teladoc, a copy of which offer is attached hereto as Exhibit "A" and incorporated herein fully as if by reference, subject to the final approval of the Law Director.

SECTION 2. That employees will contribute thirteen and one-half percent (13.5%) of the premium costs for health insurance.

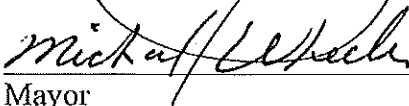
SECTION 3. It is found and determined that all formal actions of this Council concerning and relating to the adoption of this Resolution were adopted in an open meeting of this Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements including Section 121.22 of the Ohio Revised Code.

SECTION 4. This Resolution is hereby declared to be an emergency measure necessary for the immediate preservation of the public health, safety and welfare and for the further reason that it is immediately necessary in order to comply with the timing requirements of the program; wherefore, provided this Resolution receives the affirmative vote of two-thirds of the members of Council elected or appointed, it shall take effect immediately upon its passage and execution by the Mayor; otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

PASSED: 6-2-2020

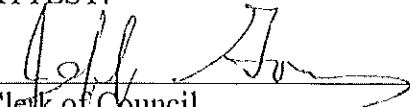


President of Council



Mayor

Dated: 6-2-2020

ATTEST:


Clerk of Council



Expert Medical Services

Resolve healthcare concerns with confidence.

Teladoc Health's Expert Medical Services offers the only physician-led and comprehensive suite of expert virtual care solutions to lead members to resolution for any medical concern, from the first moment of need.

Through an easy entry point by app or phone, members are connected to dedicated physicians who will discuss their needs and determine care, whether they need local, in-network providers, mental health guidance, in-depth reviews from the world's leading experts, and more. And with our hands-on client management team, innovative engagement strategies, and detailed reporting, clients receive the tools they need to succeed.

600K

doctors in the
Find a Doctor network

450+

specialties and subspecialties
in the global expert panel

90%

member satisfaction

How Expert Medical Services works



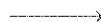
Initiate

The member provides basic information by app or phone and is matched with a physician.



Intake

The member speaks to the dedicated physician and provides a medical history.



Navigate

The physician helps navigate the member to the appropriate expert services.



Resolution

The member receives a clear path forward to resolve their health concerns.

Benefits

Time with a doctor

Physicians are available to guide and support members throughout the entire process.

Easy access

Convenient initiation by phone or app provides higher member satisfaction and greater utilization.

Resolution

Personalized navigation guides members from start to resolution, delivering confidence and peace of mind.



"I've been designing benefits for 20 years, and this solution falls into my top list of programs that I'm proudest of bringing to life." **Benefits director**

Features



Expert Medical Opinion

Expert evaluation of a diagnosis and treatment plan



Ask the Expert

Personalized responses to complex clinical questions from leading expert physicians



Find a Doctor

Access to the highest-quality local in-network physicians



Treatment Decision Support

Education and guidance on treatment options when surgery is recommended



Behavioral Health Navigator

Expert evaluation of mental health conditions and navigational support



Medical Records eSummary

Collected and organized medical records delivered with a personalized health summary



Critical Case Support

Expert support of treating teams at hospitals during the first crucial hours of complex emergencies

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TeladocHealth.com | engage@teladochealth.com

Teladoc
HEALTH

About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.



Simplify your life with free healthcare.

Access doctors and therapists by phone, video, or app.



healthiestyou.
By Teladoc.

Be your **Healthiest You**

Take control of your health. Download the app to start using your free healthcare services.



Talk to a doctor 24/7 \$0 Copay

Speak to a licensed doctor by phone or video 24/7 from anywhere



Expert Medical Services \$0 Copay

Receive a second opinion on an existing diagnosis and treatment for any condition



Behavioral Health \$0 Copay

Talk to a therapist seven days a week from wherever you are



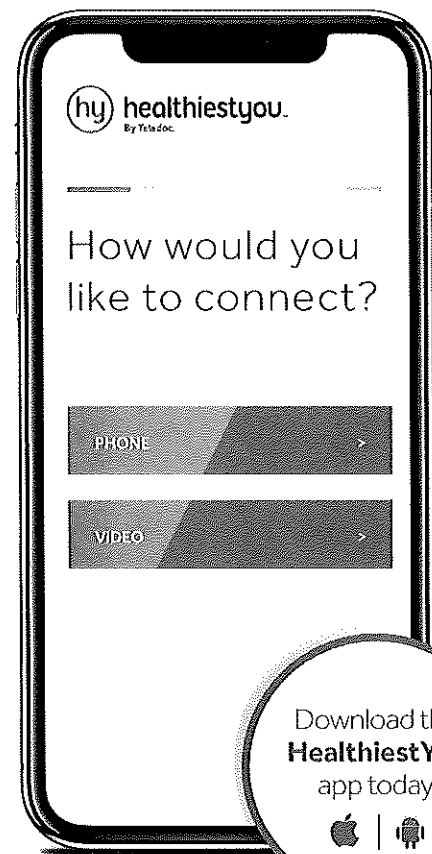
Back Care \$0 Copay

Relieve your back pain through guided videos with a certified health coach



Dermatology \$0 Copay

Upload photos of your condition to the app and get a treatment plan from a dermatologist within two business days



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