

Service Department Update COVID-19 Pandemic – 04-01-2020:

The Village of Richfield Service Department will continue to work on essential functions as determined by the administration some of which are noted below:

- ✓ **Safety** – The Village is following local, state, and federal guidelines to keep our crews safe from the virus and appreciate your patience during this unprecedented time in history.
- ✓ **Sewers** – Our team continues to check on both the Village’s sanitary and storm sewer system, and respond to any emergent issues that arise.

Please note:

*Our crews recently spent close to 36 hours clearing clogs from our sanitary pump stations. As we all strive for extra cleanliness, **I am requesting from all residents and businesses that all wipes be disposed of via the trash.** Although a given wipe may say flushable, these wipes create numerous problems in sanitary systems due to none decomposition. I do encourage the use of disinfecting wipes, just please be mindful of their disposal.*

Thanks for your assistance in this matter of public health and well-being.

- ✓ **Trash** – Our communications with Rumpke indicate that refuse collection will continue with no interruptions to service.
- ✓ **Roads** - Our team continues to monitor the Village’s roads for required repairs and maintaining access due to fallen trees, etc.
- ✓ **Permits, Complaints, etc.** - The Village offices are closed to public access but personnel are working remotely with access to email, mail, and phone messages. If you have a need please call or email your message to the Service Department at 330-659-9201 x 5.
- ✓ **Non-essential** – These are items such as brush collection, drive repairs, roadside mowing, path maintenance, etc. These items are addressed on a case by case basis to determine public need and the safety of the Village’s workers to perform.